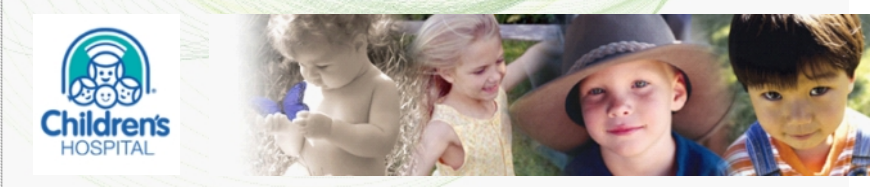


QlikView Customer Snapshot – Children’s Healthcare

“QlikView will mine a data warehouse and present managers with a graphical view of the information they need to improve quality and safety.”

Allana Cummings, Vice President & CIO
Children’s Healthcare Services



About Children’s Healthcare Services

- Leading non-profit organization caring for children is the only pediatric specialty healthcare center in Nebraska. Patients are referred from throughout the region for the treatment of complex or unusual diseases in addition to pediatric primary care. Supports 142-bed facility and roughly 50,000 patients per year
- Headquartered in Omaha, Nebraska
- Industry: Healthcare

Challenges

- Gain visibility into operations to improve the quality of care
- Access, integrate and analyze data across disparate systems - clinical, financial and administrative systems

Solution

- Deployed QlikView to ~ 50 users across 3 functions in US:
 - Clinical Operations & Care Delivery Analysis: Measure patient flow and throughput to identify bottlenecks to streamline operations, reduce medical errors and improve patient quality
 - Resource Planning Analysis: Monitor physician and surgical facility utilization and scheduling
 - Financial Analysis: Assess cash flows from surgical utilization; Profile surgeons with revenue, cost and profit per surgery with breakdowns for surgery costs and post surgery cost and outcomes
- Leveraged QlikView Server (64-bit) and Publisher as the delivery system to aggregate data from its data warehouse in combining information from its clinical, financial and administrative systems including:
 - Patient care information from Sunrise Clinical Manager System
 - Ambulatory care information from Epic Systems
 - Radiology and laboratory data from Misys Healthcare Systems

Benefits

- Time savings from not spending hours combing through medical records, but now being able to analyze data and focusing all energy on the ultimate goal of quality improvement
- Improved processes to help prevent adverse events and improve the quality of patient care